RHRA Retirement Homes Regulatory Authority

# FINAL INSPECTION REPORT
## Under the *Retirement Homes Act, 2010*

| **Inspection Information** | |
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| **Date of Inspection:** February 12, 2016 | **Name of Inspector:** Corina Gadde |
| **Inspection Type:** Mandatory Reporting Inspection | |
| **Licensee:** 1197498 Ontario Inc / 168 Daillee Road, Arnprior, ON K7S 3G8 (the "Licensee") | |
| **Retirement Home:** Autumn Leaves Lodge - Renfrew / 12 Horton School Road , Renfrew, ON K7V 3Z4 (the "home") | |
| **Licence Number:** N0265 | |

| **Purpose of Inspection** |
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| The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA"). |

| **NON-COMPLIANCE** |
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| **1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.**<br><br>Specifically, the Licensee failed to comply with the following subsection(s):<br><br>**67. (2)** Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents. |
| **Inspection Finding**<br>Staff has not been adequately trained in fire safety and evacuation. Fire and evacuation instructions are not posted in the home as required. There is no evidence of current arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency. The emergency plan has not been tested nor has the home conducted an evacuation exercise. The emergency plan does not include consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency or identification of hazards and risks that may give rise to an emergency at the home and strategies to address those hazards and risks. These areas of non-compliance have previously been brought to the Licensee's attention and have not been corrected. The Licensee has numerous outstanding Fire Code violations. The Fire Department issued an Order to Close due to ongoing unresolved safety concerns. This pattern of inaction by the Licensee jeopardized the health or safety of one or more residents. |
| **Outcome**<br>Corrective action required by the Licensee. |
| **2. The Licensee failed to comply with O. Reg. 166/11, s. 16; Temperature control.** |

Specifically, the Licensee failed to comply with the following subsection(s):

**16. (3)** Every licensee of a retirement home shall ensure that timely action is taken to deal with extreme temperature changes in the home.

**Inspection Finding**

The Licensee did not ensure that timely action was taken to deal with extreme temperature changes in the home. The main hallway of the home had been extremely cold and was not addressed proactively to ensure the heat source was adequately heating the hallways.

**Outcome**

Corrective action required by the Licensee.

# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
|---|---|
|  | March 3, 2016 |