

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 9, 2016	<b>Name of Inspector:</b> Julie Hebert
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Steeves and Rozema Enterprises Limited / 265 North Front Street, Sarnia, ON N7T 7X1 (the "Licensee")	
<b>Retirement Home:</b> Residence on the St. Clair Retirement Home / 170 Front Street, Sarnia, ON N7T 2M5 (the "home")	
<b>Licence Number:</b> S0127	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 53; Agreement required.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>53. (1)</b> The licensee of a retirement home shall enter into a written agreement with every resident of the home before the resident commences residency in the home.</p>
<p><b>Inspection Finding</b></p> <p>Tenancy agreements viewed during inspection were not entered into prior to a resident commencing tenancy.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>11. (1)</b> For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:</p> <p>3. An explanation of the procedures to be followed in the case of an evacuation.</p>

<p><b>Inspection Finding</b></p> <p>The home had not posted procedures to be taken in case of evacuation.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>
<p><b>3. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (5)</b> The licensee shall,</p> <ul style="list-style-type: none"> <li>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> <li>(i) the loss of essential services,</li> <li>(ii) situations involving a missing resident,</li> <li>(iv) violent outbursts;</li> </ul> </li> </ul>
<p><b>Inspection Finding</b></p> <p>The home could not produce documentation that they had completed annual emergency procedure testing in the above mentioned areas.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>
<p><b>4. The Licensee failed to comply with O. Reg. 166/11, s. 35; Assistance with bathing.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>35.</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is assistance with bathing, the licensee shall ensure that,</p> <ul style="list-style-type: none"> <li>(a) the resident is bathed only by staff who are trained to bathe a person of the resident’s characteristics and condition;</li> <li>(c) the resident is bathed as frequently as is consistent with the resident’s plan of care.</li> </ul>
<p><b>Inspection Finding</b></p> <p>During inspection, 3 resident care plans were viewed for residents requiring assistance with bathing. The care plans for these residents did not indicate the frequency with which the resident shall be bathed. Furthermore, staff at the home had not been trained on procedures surrounding assistance with bathing.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date February 26, 2016
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