

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 22, 2016	Name of Inspector: Michael Hickey
Inspection Type: Mandatory Reporting Inspection	
Licensee: Cedarcroft 2 Facility Limited Partnership / 175 Bloor Street , Toronto, ON M4W 3R8 (the "Licensee")	
Retirement Home: McCarthy Place Retirement Residence / 200 McCarthy Road, Stratford, ON N5A 0B6 (the "home")	
Licence Number: S0371	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>Inspection of resident files revealed an incident of suspected physical abuse occurred between residents of the home. Staff recorded the incident in the resident's care files, but the Licensee's policy for zero tolerance of abuse and neglect was not followed. Consequently, the incident of suspected physical abuse was not investigated by Licensee and appropriate reporting requirements were not followed as outlined in the Licensee's policy.</p>
<p>Outcome</p> <p>Corrective action scheduled to be taken by the Licensee by February 29, 2016.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date February 24, 2016
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