RHRA Retirement Homes Regulatory Authority

# FINAL INSPECTION REPORT
## Under the *Retirement Homes Act, 2010*

| **Inspection Information** | |
|---|---|
| **Date of Inspection:** February 2, 2016 | **Name of Inspector:** Susan Lines |
| **Inspection Type:** Mandatory Reporting Inspection | |
| **Licensee:** 480 Metcalfe Street (Ottawa) LP / 20 Toronto Street, Toronto, ON M5C 2B8 (the "Licensee") | |
| **Retirement Home:** The Palisades Retirement Residence / 480 Metcalfe Street, Ottawa, ON K1S 3N6 (the "home") | |
| **Licence Number:** N0191 | |

| **Purpose of Inspection** |
|---|
| The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA"). |

| **NON-COMPLIANCE** |
|---|
| **1. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.**<br><br>Specifically, the Licensee failed to comply with the following subsection(s):<br><br>**11. (1)** For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:<br>6. A copy of the most recent final inspection report prepared by an inspector under section 77 of the Act, subject to section 114 of the Act. |
| **Inspection Finding**<br>The home did not have the most recent final inspection report posted as required. |
| **Outcome**<br>Corrective action taken by the Licensee. |

# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
|---|---|
|  | February 22, 2016 |