

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: December 30, 2015	Name of Inspector: Michael Hickey
Inspection Type: Compliance Inspection	
Licensee: Anfield Manor Inc. / 73328 Parr Line, Zurich, ON N0M 2T0 (the "Licensee")	
Retirement Home: Anfield Manor / 26 Joseph Street , Clinton, ON N0M 1L0 (the "home")	
Licence Number: S0131	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p>25. (2) The licensee shall ensure that the development of the emergency plan includes, (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.</p> <p>25. (3) The licensee shall ensure that the emergency plan provides for the following:</p> <ol style="list-style-type: none"> 1. Dealing with, <ol style="list-style-type: none"> ii. community disasters, iii. violent outbursts, iv. bomb threats, v. medical emergencies, vi. chemical spills, <p>55. (5) A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,</p>

(e) the consultations required under subsection 25 (2) or paragraph 1 of section 26 of this Regulation, as the case may be;

Inspection Finding

Inspection revealed the Licensee failed to prepare a prescribed emergency plan for the home. Additionally, the Licensee failed to demonstrate through prescribed records that the home had current arrangements with community agencies and partner facilities or resources that would be involved in responding to an emergency. Prescribed records demonstrating that identification of hazards and risks that may give rise to an emergency affecting the home were not kept by the home with strategies to address those hazards and risks.

Outcome

Corrective action scheduled to be taken by the Licensee by February 5, 2016.

**2. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.
The Licensee failed to comply with O. Reg. 166/11, s. 56; Format and retention of records.**

Specifically, the Licensee failed to comply with the following subsection(s):

55. (5) A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,

(c) the skills, qualifications and training of the staff who work in the home;

56. (3) The licensee shall ensure that each of the records is kept in a readable and useable format that allows a complete copy of the record to be readily produced.

Inspection Finding

Inspection revealed the Licensee failed to keep prescribed staff training records demonstrating that staff who work in the home had received the required training under the Act and in accordance with Ontario Regulation 166/11. Specifically, no training records were kept with respect to staff who administer medication to residents of the home. Of the staff files reviewed during inspection, one staff member's file contained no training records for prescribed training beyond a single training exercise in fire safety delivered by a local fire official.

Outcome

Corrective action scheduled to be taken by the Licensee by February 5, 2016.

3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

(d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

Inspection Finding

Inspection revealed that the Licensee failed to implement a prescribed Behaviour Management Strategy that included protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

Outcome

Corrective action scheduled to be taken by the Licensee by February 5, 2016.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date January 28, 2016
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