

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Amended Order Number: 2015-T0069-93-02 (Appeal Withdrawn)
Date of Order: August 27, 2015
Licensee: Tendercare Nursing Homes Limited (the "Licensee")
Retirement Home: McNicoll Manor/Moll Berczy Haus
Licence Number: T0069
Order Information: - Under section 93 of the <i>Retirement Homes Act, 2010</i> (the "Act"), the Registrar of the Retirement Homes Regulatory Authority (the "Registrar") may order a person to pay an administrative penalty if the Registrar believes on reasonable grounds that the person has contravened the Act. The Registrar believes on reasonable grounds that Tendercare Nursing Homes Limited failed to comply with section 59(1) of the Regulation (Procedure for complaints to licensee). Therefore, the Registrar ordered the Licensee to pay an administrative monetary penalty.