

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** September 2, 2015 **Name of Inspector:** Julie Hebert

**Inspection Type:** Compliance Inspection

Licensee: Rykka Care Centres LP / 48 Galaxy Blvd, Toronto, ON M9W 6C8 (the "Licensee")

Retirement Home: Lifetimes on Riverside / 3387 Riverside Drive, Windsor, ON N8Y 1A8 (the "home")

Licence Number: S0232

## **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

## **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 54; Information for residents.

Specifically, the Licensee failed to comply with the following subsections:

- **54.** (2) The package of information shall include, at a minimum,
  - (s) information as to whether the retirement home has automatic sprinklers in each resident's room;

# **Inspection Finding**

The information package provided to residents does not include the correct information regarding availability of sprinklers in residents' suites.

#### **Outcome**

Corrective action taken by the Licensee.

2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsections:

**24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

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# 24. (5) The licensee shall,

- (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
  - (i) the loss of essential services,
  - (iv) violent outbursts;
- 25. (2) The licensee shall ensure that the development of the emergency plan includes,
  - (a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;
  - (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

## **Inspection Finding**

The home's emergency plan is not in compliance with the above noted sections of the legislation.

#### **Outcome**

Corrective action scheduled to be taken by the Licensee by November 20, 2015.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>.

Signature of Inspector	Date
Julie Gebert	November 18, 2015

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