

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 9, 2015	Name of Inspector: Michele Davidson
Inspection Type: Routine Inspection	
Licensee: HCN-Revera Lessee (Annex) LP / 55 Standish Court, Mississauga, ON L5R 4B2 (the "Licensee")	
Retirement Home: The Annex / 123 Spadina Road, Toronto, ON M5R 2T1 (the "home")	
Licence Number: T0427	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 15; Policy of zero tolerance of abuse and neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>15. (3) The policy to promote zero tolerance of abuse and neglect of residents described in subsection 67 (4) of the Act shall,</p> <p>(g) provide that the licensee of the retirement home shall ensure that,</p> <p>(ii) at least once in every calendar year, an evaluation is made to determine the effectiveness of the policy and what changes and improvements are required to prevent further occurrences of abuse and neglect of residents,</p> <p>(iii) the results of the analysis undertaken under subclause (i) are considered in the evaluation mentioned in subclause (ii),</p> <p>(iv) the changes and improvements mentioned in subclause (ii) are promptly implemented,</p> <p>(v) a written record of everything provided for in subclauses (ii) and (iv) and the date of the evaluation, the names of the persons who participated in the evaluation and the date that the changes and improvements were implemented is promptly prepared.</p>
<p>Inspection Finding</p> <p>The Abuse and Neglect Policy did not contain the items listed.</p>
<p>Outcome</p> <p>Corrective action taken by the Licensee.</p>

2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 25. (2)** The licensee shall ensure that the development of the emergency plan includes,
(a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;

Inspection Finding

The emergency plan did not contain consultation with community agencies nor a system to account for residents during an evacuation.

Outcome


Corrective action scheduled to be taken by the Licensee by November 13, 2015.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date October 15, 2015
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