

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: August 31, 2015	Name of Inspector: Michael Hickey
Inspection Type: Compliance Inspection	
Licensee: Fairview Mennonite Homes Inc. / 799 Concession Road, Cambridge, ON N3H 4L1 (the "Licensee")	
Retirement Home: Fairview Suites Retirement Home / 799 Concession Road, Cambridge, ON N3H 4L1 (the "home")	
Licence Number: T0067	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>65. (2) Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,</p> <p style="padding-left: 40px;">(d) the licensee's policy mentioned in subsection 68 (3) regarding the use of personal assistance services devices for residents;</p> <p>65. (5) The licensee shall ensure that all staff who provide care services to residents receive training in the following matters and at the times required by the regulations, as a condition of continuing to have contact with residents, in addition to the other training that they are required to receive under this section:</p> <p style="padding-left: 40px;">3. Behaviour management.</p> <p>55. (5) A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,</p> <p style="padding-left: 40px;">(c) the skills, qualifications and training of the staff who work in the home</p>
<p>Inspection Finding</p> <p>A compliance inspection was completed with respect to the Licensee's prescribed requirement to keep records demonstrating that the staff who work in the home have completed required training within the</p>

prescribed timeframes. Staff files and records indicted the Licensee did not keep the required training records or offer prescribed training.

Outcome

Corrective action scheduled to be taken by the Licensee by October 30, 2015.

2. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.

Specifically, the Licensee failed to comply with the following subsection(s):

- 55. (2)** The record for each resident shall include,
(b) if the resident was assessed for the purposes of developing the resident’s plan of care, documentation of when the resident was assessed and by whom;

Inspection Finding

A compliance inspection was completed with respect to the Licensee’s requirement to keep prescribed resident assessment records. Inspection of resident files found that the records did not indicate dates and the names of persons who completed the assessment records.

Outcome

Corrective action taken by the Licensee.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date October 14, 2015
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