

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> July 29, 2015	<b>Name of Inspector:</b> Debbie Rydall
<b>Inspection Type:</b> Complaint Inspection	
<b>Licensee:</b> Dovercourt Baptist Foundation / 1140 Bloor Street, Toronto, ON M6H 4E6 (the "Licensee")	
<b>Retirement Home:</b> New Horizons Tower / 1140 Bloor Street , Toronto, ON M6H 4E6 (the "home")	
<b>Licence Number:</b> T0121	

Purpose of Inspection
The RHRA received a complaint under section 83(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Involvement of resident, etc.. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (5)</b> The licensee shall ensure that the resident, the resident’s substitute decision-maker, if any, and any other persons designated by the resident or substitute decision-maker are given an opportunity to participate in the development, implementation and reviews of the resident’s plan of care.</p> <p><b>62. (9)</b> The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <p>1. The resident or the resident’s substitute decision-maker.</p>
<p><b>Inspection Finding</b></p> <p>There was evidence to support that a Plan of Care had been developed for the resident; however there was no evidence to support that the resident or the SDM had been given an opportunity to participate in the development, implementation and reviews of the resident’s plan of care or that the resident or SDM had approved the plan of care as is required by the legislation.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date September 29, 2015
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