

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information  |                                      |
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| <b>Date of Inspection:</b> July 2, 2015   | <b>Name of Inspector:</b> Janet Hall |
| <b>Inspection Type:</b> Mandatory Reporting Inspection  |                                      |
| <b>Licensee:</b> Seasons Retirement Communities (Clarington) GP Inc. / 1315 North Service Road, Oakville, ON L6H 1A7 (the "Licensee") |                                      |
| <b>Retirement Home:</b> Seasons Clarington / 65 Clarington Boulevard, Bowmanville, ON L1C 0A1 (the "home")                            |                                      |
| <b>Licence Number:</b> T0395  |                                      |

| Purpose of Inspection  |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |


| NON-COMPLIANCE  |
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| <p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>75. (1)</b> A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:</p> <p>2. Abuse of a resident by anyone or neglect of a resident by the licensee or the staff of the retirement home of the resident if it results in harm or a risk of harm to the resident.</p> |
| <p><b>Inspection Finding</b></p> <p>The Licensee did not contact the RHRA immediately after being made aware of suspected verbal abuse to a resident by a family member as required.</p>  |
| <p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>   |

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

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| Signature of Inspector<br> | Date<br>September 28, 2015 |
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