

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information   |  |
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| <b>Date of Inspection:</b> August 25, 2015   | <b>Name of Inspector:</b> Michael Hickey |
| <b>Inspection Type:</b> Mandatory Reporting Inspection   |  |
| <b>Licensee:</b> Albany Retirement Village Inc. / 423 Albany Street, Petrolia, ON N0N 1R0 (the "Licensee") |  |
| <b>Retirement Home:</b> Albany Retirement Village / 423 Albany Street, Petrolia, ON N0N 1R0 (the "home")   |  |
| <b>Licence Number:</b> S0351   |  |

| Purpose of Inspection  |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE   |
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| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>43. (1)</b> Subject to section 45, no later than two days after a resident commences residency in a retirement home, the licensee of the home shall ensure that an initial assessment of the resident's immediate care needs is conducted.</p> |
| <p><b>Inspection Finding</b></p> <p>A report was filed with the RHRA concerning a case of alleged resident to resident abuse. A review of the resident care files revealed the Licensee failed to complete prescribed initial assessments of the resident care needs.</p>  |
| <p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>  |
| <p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>44. (1)</b> Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.</p>               |
| <p><b>Inspection Finding</b></p>   |

A report was filed with the RHRA concerning a case of alleged resident to resident abuse. A review of the resident care files revealed the Licensee failed to complete prescribed full assessments of the resident care needs.

**Outcome**

Corrective action taken by the Licensee.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.**

Specifically, the Licensee failed to comply with the following subsection(s):

**47. (2)** No later than 21 days after a resident commences residency in a retirement home, the licensee of the home shall develop a complete plan of care for the resident based on the full assessment of the resident's care needs and preferences conducted under section 44 that takes into account all of the matters that must be considered in a full assessment.

**Inspection Finding**

A report was filed with the RHRA concerning a case of alleged resident to resident abuse. A review of the resident care files revealed the Licensee failed to complete prescribed plans of care for the residents named in the report.

**Outcome**

Corrective action taken by the Licensee.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

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| Signature of Inspector<br> | Date<br>September 18, 2015 |
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