RHRA Retirement Homes Regulatory Authority

# FINAL INSPECTION REPORT
## Under the *Retirement Homes Act, 2010*

| **Inspection Information** | |
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| **Date of Inspection:** August 31, 2015 | **Name of Inspector:** Heather Buchanan |
| **Inspection Type:** Compliance Inspection | |
| **Licensee:** 2175926 Ontario Inc. / 81 Todd Road, Ajax, ON L1T 4C5 (the "Licensee") | |
| **Retirement Home:** LaCole Manor / 167 St. Lawrence Street E., Madoc, ON K0K 2K0 (the "home") | |
| **Licence Number:** N0244 | |

| **Purpose of Inspection** |
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| The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA"). |

| **NON-COMPLIANCE** |
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| **1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 95; Contents of order**<br><br>Specifically, the Licensee failed to comply with the following subsection(s):<br><br>**95. (2)** The order may require the licensee to cease operating the retirement home for which the licence was issued and to comply with the requirements that are set out in the order and that the Registrar considers necessary for achieving the ceasing of the operation of the home. |
| **Inspection Finding**<br>The Licensee did not comply with the requirements of the Registrar's Order issued on July 22, 2015 in that resident information, including care needs and care services provided directly or indirectly to each resident of the home, was not provided to the RHRA; each resident and each resident's substitute decision-maker was not notified that LaCole Manor will cease to be operated as a retirement home; and a list of external care providers who provide care to residents of the home was not provided. |
| **Outcome**<br>Corrective action required by the Licensee. |

# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/.

| Signature of Inspector | Date |
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|  | September 8, 2015 |