RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: August 4, 2015	**Name of Inspector:** Michael Hickey
Inspection Type: Mandatory Reporting Inspection	
Licensee: BayBridge (Tillsonburg) Inc. / 120 Adelaide Street, Toronto, ON M5H 1T1 (the "Licensee")	
Retirement Home: Harvest Retirement Community / 15 Harvest Avenue, Tillsonburg, ON N4G 0E2 (the "home")	
Licence Number: S0202	

Purpose of Inspection
The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision. Specifically, the Licensee failed to comply with the following subsection(s): **62. (12)** The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident, (b) the resident's care needs change or the care services set out in the plan are no longer necessary; (c) the care services set out in the plan have not been effective.
Inspection Finding The Licensee reported to the RHRA an incident of suspected verbal abuse of a resident by a second resident of the home. A review of the care files for the alleged aggressor indicated that in April of 2014, aggressive and inappropriate behaviours were noted by the Licensee. Subsequent prescribed plans of care and resident care files did not address the measures in place to mitigate the behaviours of the resident. The most current plan of care did not address the changes in care needs to reflect the status of the resident.
Outcome Corrective action taken by the Licensee.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
	September 1, 2015