

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> July 2, 2015	<b>Name of Inspector:</b> Michael Hickey
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Anfield Manor Inc. / 73328 Parr Line, Zurich, ON N0M 2T0 (the "Licensee")	
<b>Retirement Home:</b> Anfield Manor / 26 Joseph Street , Clinton, ON N0M 1L0 (the "home")	
<b>Licence Number:</b> S0131	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (4)</b> The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p>
<p><b>Inspection Finding</b></p> <p>As part of a prescribed emergency plan, the Licensee failed to have current arrangements in place for community agencies, partner facilities and resources that would be involved in responding to an emergency.</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be taken by the Licensee by September 8, 2015.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>25. (2)</b> The licensee shall ensure that the development of the emergency plan includes, (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.</p>

**25. (3)** The licensee shall ensure that the emergency plan provides for the following:

1. Dealing with,
  - ii. community disasters,
  - iii. violent outbursts,
  - iv. bomb threats,
  - v. medical emergencies,
  - vi. chemical spills,

**Inspection Finding**

The Licensee failed to create an emergency plan specific to the prescribed areas as noted, and failed to demonstrate identification of hazards and risks that may give rise to an emergency affecting the home and to address those hazards and risks in the prescribed emergency plan.

**Outcome**

Corrective action scheduled to be taken by the Licensee by September 8, 2015.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 55. (5)** A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,
- (c) the skills, qualifications and training of the staff who work in the home;

**Inspection Finding**

The Licensee failed to keep or maintain records demonstrating that staff who work in the home had received the prescribed training in prevention of resident abuse, annual retraining requirements, staff hand hygiene, as well as prescribed training in the prevention of cross contamination and documenting incidents of infectious diseases.

**Outcome**

Corrective action scheduled to be taken by the Licensee by August 5, 2015.

**4. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
  - (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;

- (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;
- (d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

**Inspection Finding**

The Licensee failed to develop and implement a written behaviour management policy.

**Outcome**

Corrective action scheduled to be taken by the Licensee by September 16, 2015.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date July 28, 2015
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