

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2015-T0190-90-01
<b>Date of Order:</b> June 24, 2015
<b>Licensee:</b> Tomclo Properties Ltd. (the "Licensee")
<b>Retirement Home:</b> Greenway Lodge Retirement Home
<b>Licence Number:</b> T0190
<b>Order Information:</b> The Registrar issued a compliance order under section 90 of the Retirement Homes Act, 2010 to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11, specifically relating to safety plans, staff training, complaints procedure, posting of information and food preparation. The Registrar ordered the Licensee to take certain steps and provide evidence acceptable to the Registrar that the standards relating to these areas of the Act and Regulation have been complied with. The Licensee must satisfy the requirements of the compliance order by the dates set forth by the Registrar.