

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> March 31, 2015	<b>Name of Inspector:</b> Michael Hickey
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Dayspring Residence Inc. / 332787 Plank Line, RR 7, Tillsonburg, ON N4G 4H1 (the "Licensee")	
<b>Retirement Home:</b> Dayspring Residence / 332787 Plank Line, RR 7, Tillsonburg, ON N4G 4H1 (the "home")	
<b>Licence Number:</b> S0141	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b> <b>The Licensee failed to comply with O. Reg. 166/11, s. 26; Emergency plan, retirement home with 10 or fewer residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>s. 24. (4)</b> The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p><b>s. 24. (5)</b> The licensee shall,</p> <ul style="list-style-type: none"> <li>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> <li>(i) the loss of essential services,</li> <li>(ii) situations involving a missing resident,</li> <li>(iii) medical emergencies, and</li> <li>(iv) violent outbursts;</li> </ul> </li> <li>(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</li> </ul> <p><b>s. 26.</b> The emergency plan for a retirement home that has 10 or fewer residents shall, in addition to the requirements in section 24, meet the following requirements:</p> <ul style="list-style-type: none"> <li>1. The plan shall be developed in consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.</li> </ul>

- 2. The plan shall identify and address hazards and risks that may give rise to an emergency affecting the home.
- 5. The plan shall identify the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.
- 6. The licensee shall ensure that the plan is updated at least annually and that the updating includes contact information for the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.

**Inspection Finding**

On the day of inspection the Licensee had ten (10) persons residing in the home. Inspection revealed the Licensee’s emergency plan was not in alignment with Ontario Regulation 166/11. No record of the testing of the emergency plan, planned evacuations, and changes made to improve the plan were found within the written plan. No consultation agreements were found to demonstrate that arrangements had been made with community agencies, partner facilities, or resources that would be involved in responding to an emergency.

**Outcome**

Corrective action scheduled to be completed by the Licensee by June 30, 2015.  
Warning Letter issued.

**2. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.**

Specifically, the Licensee failed to comply with the following subsection:

**s. 22. (1)** Every licensee of a retirement home shall develop, document and implement strategies to reduce or mitigate the risk of falls in common areas of the home.

**Inspection Finding**

Inspection revealed that the Licensee did not develop, document or implement a strategy to reduce or mitigate the risk of falls to the residents within the common areas of the home.

**Outcome**

Corrective action taken by the Licensee.  
Warning Letter issued.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of a drugs or other substances.**

Specifically, the Licensee failed to comply with the following clauses:

**s. 29.** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,

- (c) neither the licensee nor a staff member administers a drug to a resident in the home unless the licensee or the staff member has received training in the procedures applicable to the administration of the drug;
- (d) a member of a College, as defined in the *Regulated Health Professions Act, 1991*, supervises the administration of the drug or other substance to the resident in the home;
- (e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,
  - (i) ways of reducing the incidence of infectious disease, including maintaining proper hand hygiene,
  - (ii) the safe disposal of syringes and other sharps, and
  - (iii) recognizing an adverse drug reaction and taking appropriate action;

**Inspection Finding**

Inspection revealed that the Licensee did administer drugs and other substances to the residents of the home. The Licensee does not employ or retain a member of a College as defined in the *Regulated Health Professions Act, 1991*, to supervise the administration of drugs or other substances to the residents. No indication was found during inspection that any licensee or staff member was trained to administer drugs or other received any of the prescribed training.

**Outcome**


Corrective action scheduled to be completed by the Licensee by May 30, 2015.  
Warning Letter issued.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date May 25, 2015
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