

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 25, 2015	<b>Name of Inspector:</b> Brenda Robbins
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Sons of Italy (Hamilton) Charitable Corporation / 530 Upper Paradise Road, Hamilton, ON L9C 7W2 (the "Licensee")	
<b>Retirement Home:</b> Villa Italia Retirement Residence / 530 Upper Paradise Road, Hamilton, ON L9C 7W2 (the "home")	
<b>Licence Number:</b> S0010	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 60; Safety plans.</b> <b>The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>60. (4)</b> Every licensee of a retirement home shall ensure that the following are in place for the home:</p> <p>1. An emergency plan that responds to emergencies in the home or in the community in which the home is located and that meets the prescribed requirements.</p> <p><b>24. (4)</b> The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p><b>24. (5)</b> The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(i) the loss of essential services,</p> <p>(ii) situations involving a missing resident,</p> <p>(iii) medical emergencies,</p> <p>(iv) violent outbursts;</p> <p>(b) at least once every two years, conduct a planned evacuation of the retirement home;</p> <p>(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</p>

<p><b>Inspection Finding</b></p> <p>The Home’s current emergency plan is not in compliance. There are no current written arrangements with community partners and annual testing has not been completed.</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be completed by the Licensee by August 1, 2015.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>25. (2)</b> The licensee shall ensure that the development of the emergency plan includes,</p> <ul style="list-style-type: none"> <li>(a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;</li> <li>(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.</li> </ul> <p><b>25. (3)</b> The licensee shall ensure that the emergency plan provides for the following:</p> <ul style="list-style-type: none"> <li>1. Dealing with, <ul style="list-style-type: none"> <li>i. fires,</li> <li>ii. community disasters,</li> <li>iii. violent outbursts,</li> <li>iv. bomb threats,</li> <li>v. medical emergencies,</li> <li>vi. chemical spills,</li> <li>vii. situations involving a missing resident,</li> <li>viii. loss of one or more essential services.</li> </ul> </li> <li>2. Evacuation of the retirement home, including a system in the home to account for the whereabouts of all residents in the event that it is necessary to evacuate and relocate residents and evacuate staff and others in case of an emergency.</li> <li>3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.</li> <li>4. Identification of the community agencies, partner facilities and resources that will be involved in responding to an emergency.</li> </ul>
<p><b>Inspection Finding</b></p> <p>The emergency plan is not compliant in the above noted areas.</p>
<p><b>Outcome</b></p>

Corrective action scheduled to be completed by the Licensee by June 30, 2015.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.**

Specifically, the Licensee failed to comply with the following subsection(s):

**44. (1)** Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.

**Inspection Finding**

Full assessments reviewed during the inspection were not all signed or dated.

**Outcome**

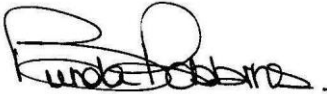
Corrective action scheduled to be completed by the Licensee by June 1, 2015.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date June 2, 2015
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