

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: May 4, 2015 Name of Inspector: Georges Gauthier

Inspection Type: Mandatory Reporting Inspection

Licensee: Evergreen Mississauga G.P. Inc. / 2121 Argentia Road, Mississauga, ON L5N 2X4 (the "Licensee")

Retirement Home: Evergreen Retirement Residence / 820 Scollard Court, Mississauga, ON L5V 0A1 (the

"home")

Licence Number: T0165

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,
 - (a) a goal in the plan is met;
 - (b) the resident's care needs change or the care services set out in the plan are no longer necessary;
 - (c) the care services set out in the plan have not been effective.
- **44. (1)** Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.
- 44. (2) The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:
 - 7. The matters listed in subsection 43 (2).
- 47. (2) No later than 21 days after a resident commences residency in a retirement home, the licensee of the home shall develop a complete plan of care for the resident based on the full assessment of the resident's care needs and preferences conducted under section 44 that takes into account all of the matters that must be considered in a full assessment.

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Inspection Finding

The full assessment did not consider the risk of harm to self or others, and the risk of wandering. Further, there was no evidence to show that a full assessment of a resident's care needs and preferences was conducted within 14 days after commencing residency in the home. Furthermore, there was no evidence to show that a care plan was developed within 21 days of a resident commencing residency in the home. In addition, there was no evidence to show that the Licensee ensured that a resident was reassessed and the plan of care reviewed and revised at least every six months or at any other time set out by the listed section.

Outcome

Corrective action scheduled to be taken by the Licensee by May 31, 2015.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
I fairth	May 25, 2015

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