

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** March 18, 2015 **Name of Inspector:** Janet Hall

**Inspection Type:** Routine Inspection

Licensee: Greenwood Retirement Communities Incorporated / 2200 Yonge Street, Toronto, ON M4S 2C6

(the "Licensee")

Retirement Home: Bramalea Retirement Residence / 30 Peel Centre Drive, Brampton, ON L6T 4G8 (the

"home")

Licence Number: T0396

### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 53; Agreement required.

Specifically, the Licensee failed to comply with the following subsection(s):

**53. (1)** The licensee of a retirement home shall enter into a written agreement with every resident of the home before the resident commences residency in the home.

#### **Inspection Finding**

Routine inspection revealed that two of the three resident agreements reviewed were not signed prior to admission.

#### **Outcome**

Corrective action taken by the Licensee.

2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 25. (3) The licensee shall ensure that the emergency plan provides for the following:
  - 3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.

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# **Inspection Finding**

The routine inspection revealed that the emergency plan was not completely aligned with the requirements of the legislation in relation to the resources, supplies and equipment vital for emergency response set aside and readily available and regularly tested. This was not included in the contents of the plan and at the time of the inspection, the home was unable to locate their emergency supplies.

#### **Outcome**

Corrective action taken by the Licensee.

3. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.

Specifically, the Licensee failed to comply with the following subsection(s):

**27. (7)** The licensee of a retirement home shall ensure that waterless, alcohol-based hand sanitizer or another form of hand sanitation that provides equivalent protection against infectious disease transmission is available for use by residents and staff in communal resident areas and in staff work areas.

# **Inspection Finding**

The routine inspection revealed that there are no hand sanitizers available in common areas of the home as required by the legislation.

# Outcome

Corrective action taken by the Licensee.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Genet Hall	May 8, 2015

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