

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 9, 2015	Name of Inspector: Geraldine Defoe
Inspection Type: Compliance Inspection	
Licensee: Fairfield Residence Corp. / 10 Fairfield Avenue, Etobicoke, ON M8V 2H9 (the "Licensee")	
Retirement Home: Fairfield Residence / 10 Fairfield Avenue, Etobicoke, ON M8V 2H9 (the "home")	
Licence Number: T0281	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>24. (5)</u> The licensee shall,</p> <ul style="list-style-type: none"> (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> (i) the loss of essential services, (ii) situations involving a missing resident, (iii) medical emergencies, (iv) violent outbursts; (b) at least once every two years, conduct a planned evacuation of the retirement home; and (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.
<p>Inspection Finding</p> <p>The emergency plan has not been tested at least annually and there has been no planned evacuation of the home at least once every two years and no written record of the testing of the emergency plan.</p>
<p>Outcome</p> <p>Corrective action required by the Licensee. Warning Letter issued.</p>

2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 25. (2)** The licensee shall ensure that the development of the emergency plan includes,
(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

Inspection Finding

The Licensee does not have an emergency plan that meets the requirements as per the Regulation. Specifically, the Licensee did not provide any evidence to show that they had identified any risks or hazards that may give rise to an emergency within the home or surrounding vicinity.

Outcome

Corrective action required by the Licensee.
Warning Letter issued.

3. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

- 14. (1)** For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.

Inspection Finding

No staff has received training on the complaints procedure.

Outcome

Corrective action required by the Licensee.
Warning Letter issued.

4. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

- 23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;


<p>(d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.</p>
<p>Inspection Finding The Licensee has developed a written behavior management strategy. However, the Licensee has not developed strategies for monitoring residents that have demonstrated behaviors that pose a risk or protocols for how staff and volunteers report resident behaviors that pose a risk.</p>
<p>Outcome Corrective action required by the Licensee. Warning Letter issued.</p>
<p>5. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,</p> <p style="padding-left: 40px;">(e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,</p> <p style="padding-left: 80px;">(iii) recognizing an adverse drug reaction and taking appropriate action;</p>
<p>Inspection Finding Staff has not received the required training as per the Regulation.</p>
<p>Outcome Corrective action required by the Licensee. Warning Letter issued.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Manager 	Date April 16, 2015
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