

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 19, 2015	Name of Inspector: Rachelle Harber
Inspection Type: Compliance Inspection	
Licensee: 1612714 Ontario Inc. / 307 King St. E. 2 nd Floor, Hamilton, ON L8N 1C1 (the "Licensee")	
Retirement Home: Cathmar Manor / 236 Catharine St. N., Hamilton, ON L8L 4S6 (the "home")	
Licence Number: S0159	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>s. 24. (5) The licensee shall,</p> <ul style="list-style-type: none"> (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency related to, <ul style="list-style-type: none"> (i) the loss of essential services, (ii) situations involving a missing resident, (iii) medical emergencies, and (iv) violent outbursts (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.
<p>Inspection Finding</p> <p>There is no annual testing of the emergency plan including no written record of the testing of the emergency plan.</p>
<p>Outcome</p> <p>Corrective action scheduled to be completed by the Licensee by April 15, 2015.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, more than 10 residents.</p>

Specifically, the Licensee failed to comply with the following subsection(s):

- s. 25. (2)** The licensee shall ensure that the development of the emergency plan includes,
- (a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;
 - (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

- s. 25. (3)** The licensee shall ensure that the emergency plan provides for the following:
- 2. Evacuation of the retirement home, including a system in the home to account for the whereabouts of all residents in the event that it is necessary to evacuate and relocate residents and evacuate staff and others in case of an emergency.
 - 4. Identification of the community agencies, partner facilities and resources that will be involved in responding to an emergency.

- s. 25. (5)** The licensee shall ensure that the emergency plan for the retirement home is evaluated and updated at least annually and that the updating includes contact information for the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.

Inspection Finding

The Licensee’s emergency plan does not include the listed prescribed requirements and has not been evaluated and updated annually.

Outcome

Corrective action scheduled to be completed by the Licensee by April 15, 2015.

3. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control.

Specifically, the Licensee failed to comply with the following subsection:

- s. 27. (7)** The licensee of a retirement home shall ensure that waterless, alcohol-based hand sanitizer or another form of hand sanitation that provides equivalent protection against infectious disease transmission is available for use by residents and staff in communal resident areas and in staff work areas.

Inspection Finding

The Licensee does not have hand sanitizers available for use by residents and staff in communal areas.

Outcome

Corrective action scheduled to be completed by the Licensee by March 31, 2015.

4. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behavior management.

Specifically, the Licensee failed to comply with the following subsection:

s. 23. (1) Every licensee of a retirement home shall develop and implement a written behavior management strategy that includes,

- (a) techniques to prevent and address resident behaviors that pose a risk to the resident or others in the home;
- (c) strategies for monitoring residents that have demonstrated behaviors that pose a risk to the resident or others in the home; and
- (d) protocols for how staff and volunteers shall report and be informed of resident behaviors that pose a risk to the resident or others in the home.

Inspection Finding

The Licensee's written behavior management policy does not include all of the prescribed requirements.

Outcome


Corrective action scheduled to be completed by the Licensee by April 15, 2015.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date April 1, 2015
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