

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 18, 2015	<b>Name of Inspector:</b> Courtney Campbell
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Louisville, KY 40223 (the "Licensee")	
<b>Retirement Home:</b> Sunrise Senior Living of Richmond Hill / 9800 Yonge Street, Richmond Hill, ON L4C 0P5 (the "home")	
<b>Licence Number:</b> T0204	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (4)</b> The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p><b>24. (5)</b> The licensee shall,</p> <ul style="list-style-type: none"> <li>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</li> <li>(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</li> </ul>
<p><b>Inspection Finding</b></p> <p>The Licensee has an Emergency Plan in place to cover off Fire Safety, however there are significant gaps, namely: outdated documentation supporting current arrangement with partners pursuant to s. 24(4); annual testing has not been completed pursuant to s. 24(5)(a); there is no record of the testing of the Plan, other than fire evacuation drills, and of any changes made to improve the Plan pursuant to s. 24(5)(c).</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be completed by the Licensee by March 19, 2015.</p>

**2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.**

Specifically, the Licensee failed to comply with the following subsection(s):

**25. (2)** The licensee shall ensure that the development of the emergency plan includes,

- (a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;
- (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

**25. (3)** The licensee shall ensure that the emergency plan provides for the following:

- 1. Dealing with,
  - ii. community disasters,
  - iii. violent outbursts,
  - iv. bomb threats,
  - v. medical emergencies,
  - vi. chemical spills,
  - vii. situations involving a missing resident,
- 3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.

**25. (5)** The licensee shall ensure that the emergency plan for the retirement home is evaluated and updated at least annually and that the updating includes contact information for the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.

**Inspection Finding**

The Licensee has an Emergency Plan in place to cover off Fire Safety, however there are significant gaps namely: a lack of consultation with community agencies, partner facilities and resources that will be involved in responding to an emergency as well as identification of hazards and risks pursuant to s. 25(2); the Plan does not contemplate paras. ii-vii of s. 25(3); other than an agreement with Medical Equipment Distribution from February, 2013 the Plan doesn't account for resources, supplies and equipment vital for an emergency pursuant to s. 25(3); there is no indication the Plan is evaluated and updated annually pursuant to s. 25(5).

**Outcome**


Corrective action scheduled to be completed by the Licensee by March 12, 2015.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date March 16, 2015
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