

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 24, 2014	Name of Inspector: Geraldine Defoe
Inspection Type: Routine Inspection	
Licensee: Woodhall Park Estates Limited / 10250 Kennedy Road, Brampton, ON L6Z 4N7 (the "Licensee")	
Retirement Home: Woodhall Park Retirement Village / 10250 Kennedy Road, Brampton, ON L6Z 4N7 (the "home")	
Licence Number: T0022	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 53; Agreement required. Specifically, the Licensee failed to comply with the following subsection(s): 53. (1) The licensee of a retirement home shall enter into a written agreement with every resident of the home before the resident commences residency in the home.
Inspection Finding Three residents' agreements checked revealed that not all were entered into before the residents commenced residency in the home. One agreement was signed on the date of move-in, one was signed the day after and one had no resident signature at all.
Outcome Corrective action taken by the Licensee.
2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents. Specifically, the Licensee failed to comply with the following subsection(s): 25. (2) The licensee shall ensure that the development of the emergency plan includes, (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

Inspection Finding The Licensee has not consulted with community agencies or identified any risks.
Outcome Corrective action scheduled to be completed by the Licensee by September 12, 2014.
3. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program. Specifically, the Licensee failed to comply with the following subsection(s): 27. (9) The licensee shall ensure that each staff member who works in the retirement home receives training on how to reduce the incidence of infectious disease transmission, including, (b) the need for and process of reporting, providing surveillance of and documenting incidents of infectious illness.
Inspection Finding There is no evidence that staff have been trained on reporting and documenting incidents.
Outcome Corrective action taken by the Licensee.
4. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs. Specifically, the Licensee failed to comply with the following subsection(s): 44. (2) The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident: 7. The matters listed in subsection 43 (2).
Inspection Finding The home's current Full Assessment does not consider Presence of Infectious Diseases or Allergies.
Outcome Corrective action taken by the Licensee.
5. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training. Specifically, the Licensee failed to comply with the following subsection(s): 14. (1) For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.

Inspection Finding	
No staff has received training on the Complaints Procedure.	
Outcome	
Corrective action taken by the Licensee.	

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date March 10, 2015
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