

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 9, 2015	<b>Name of Inspector:</b> Michael Hickey
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Sharon Farms & Enterprises Limited / 1340 Huron Street, London ON N5V 3R3 (the "Licensee")	
<b>Retirement Home:</b> Kensington Village Retirement/Nursing Home / 1340 Huron Street, London ON N5V 3R3 (the "home")	
<b>Licence Number:</b> S0109	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>75. (1)</b> A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:</p> <ol style="list-style-type: none"> <li>Improper or incompetent treatment or care of a resident that resulted in harm or a risk of harm to the resident.</li> </ol>
<p><b>Inspection Finding</b></p> <p>A report was filed with the Retirement Homes Regulatory Authority concerning incompetent care of a resident. On December 7, 2014, a resident received and ingested medications that were not ordered for the resident. The medication incident resulted in a risk of harm to the resident. The Licensee was notified of the incident on December 8, 2014. The Licensee failed to immediately report the suspected incident of improper or incompetent care of a resident by the staff member to the Registrar as prescribed.</p>
<p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training.</b></p> <p><b>The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</b></p> <p><b>The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

**65. (2)** Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,

(b) the licensee's policy mentioned in subsection 67 (4) to promote zero tolerance of abuse and neglect of residents;

**29.** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,

(c) neither the licensee nor a staff member administers a drug to a resident in the home unless the licensee or the staff member has received training in the procedures applicable to the administration of the drug;

**55. (5)** A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,

(c) the skills, qualifications and training of the staff who work in the home;

**Inspection Finding**

A report of suspected incompetent or improper care of a resident was filed with the Retirement Homes Regulatory Authority. The resident received and ingested medications that were not ordered for the resident. A review of the Licensee's records revealed the Licensee did not keep or maintain training records for the staff member responsible for the administration of medication incident or with respect to the required training of the Licensee's policy to promote zero tolerance of abuse and neglect of residents.

**Outcome**

Corrective action taken by the Licensee.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date February 23, 2015
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