

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> January 13, 2015	<b>Name of Inspector:</b> Geraldine Defoe
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Delmanor Prince Edward Inc. / 4800 Dufferin Street, Toronto, ON M3H 5S9 (the "Licensee")	
<b>Retirement Home:</b> Delmanor Prince Edward Inc. / 4180 Dundas Street, Etobicoke, ON M8X 1X8 (the "home")	
<b>Licence Number:</b> T0397	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>25. (3)</u></b> The licensee shall ensure that the emergency plan provides for the following:</p> <p>1. Dealing with, vi. chemical spills,</p>
<p><b>Inspection Finding</b></p> <p>The Licensee does not have an emergency plan that meets the requirements as per the Regulation. The Licensee's Emergency Plan does not have a procedure in place for chemical spills.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>43. (2)</u></b> The initial assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:</p>

- 3. Risk of falling.
- 6. Cognitive ability.
- 7. Risk of harm to self and to others.
- 8. Risk of wandering.

**44. (1)** Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident’s care needs and preferences is conducted.

**44. (2)** The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:

- 1. Physical and mental health.
- 2. Functional capacity.
- 3. Cognitive ability.
- 4. Behavioural issues.
- 5. Need for care services.
- 6. Need for assistance with the activities of daily living.
- 7. The matters listed in subsection 43 (2).
- 8. Any other matter relevant to developing a plan of care for the resident.

**Inspection Finding**

The Licensee’s Health Assessment completed by the physician and their Initial Assessment does not consider Risk of Falling, Cognitive Ability, Risk of harm to self or others and Risk of wandering. Further, the Licensee does not conduct a full assessment on residents.

**Outcome**

Corrective action taken by the Licensee.

**3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training.**

Specifically, the Licensee failed to comply with the following subsection(s):

**65. (2)** Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,

- (b) the licensee’s policy mentioned in subsection 67 (4) to promote zero tolerance of abuse and neglect of residents;
- (d) the licensee’s policy mentioned in subsection 68 (3) regarding the use of personal assistance services devices for residents;

**Inspection Finding**

No staff has been trained in the use of personal assistance services devices (PASD) for residents.

**Outcome**

Corrective action scheduled to be taken by the Licensee by March 6, 2015.

**4. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.**

Specifically, the Licensee failed to comply with the following subsection(s):

**22. (1)** Every licensee of a retirement home shall develop, document and implement strategies to reduce or mitigate the risk of falls in common areas of the home.

**Inspection Finding**

The Licensee has developed strategies to reduce or mitigate the risk of falls in common areas of the home. However, the Licensee has not documented or implemented these strategies.

**Outcome**


Corrective action taken by the Licensee.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date February 9, 2015
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