

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 8, 2015	Name of Inspector: Geraldine Defoe
Inspection Type: Routine Inspection	
Licensee: L'chaim Retirement Homes Inc. / 718 Sheppard Avenue, Toronto, ON M3H 2S6 (the "Licensee")	
Retirement Home: L'chaim Retirement Homes Inc. / 718 Sheppard Avenue, Toronto, ON M3H 2S6 (the "home")	
Licence Number: T0041	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>24. (5)</u> The licensee shall,</p> <ul style="list-style-type: none"> (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> (i) the loss of essential services, (ii) situations involving a missing resident, (iii) medical emergencies, (iv) violent outbursts; (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.
<p>Inspection Finding</p> <p>There is no annual testing of the emergency plan, and no written record of the testing of the emergency plan and evacuation.</p>
<p>Outcome</p> <p>Corrective action scheduled to be taken by March 15, 2015 by the Licensee.</p>

2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 25. (2)** The licensee shall ensure that the development of the emergency plan includes,
(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

Inspection Finding

The Licensee does not have an emergency plan that meets the requirements as per the Regulation. There was no evidence to show that the Licensee has identified any risks or hazards that may give rise to an emergency within the home or surrounding vicinity.

Outcome

Corrective action taken by the Licensee.

3. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.

Specifically, the Licensee failed to comply with the following subsection(s):

- 44. (2)** The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:
7. The matters listed in subsection 43 (2).

Inspection Finding

The Licensee’s current Full Assessment and Care Plan does not consider risk of harm to self or others or risk of wandering.

Outcome

Corrective action taken by the Licensee.

4. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

- 14. (1)** For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.

Inspection Finding

No staff has received training on the complaints procedure


<p>Outcome Corrective action scheduled to be taken by January 31, 2015 by the Licensee.</p>
<p>5. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,</p> <p>(e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,</p> <p>(iii) recognizing an adverse drug reaction and taking appropriate action;</p>
<p>Inspection Finding Staff has not received the required training with regards to recognizing an adverse drug reaction and taking appropriate action.</p>
<p>Outcome Corrective action scheduled to be taken by February 19, 2015 by the Licensee.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date January 23, 2015
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