

## FINAL INSPECTION REPORT

### Under the *Retirement Homes Act, 2010*

| Inspection Information                                                                                                       |                                           |
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| <b>Date of Inspection:</b> November 19, 2014                                                                                 | <b>Name of Inspector:</b> Rachelle Harber |
| <b>Inspection Type:</b> Mandatory Reporting Inspection                                                                       |                                           |
| <b>Licensee:</b> Chartwell Master Care Corporation / 100 Milverton Drive, Mississauga, ON L5R 4H1 (the "Licensee")           |                                           |
| <b>Retirement Home:</b> Chartwell Deerview Crossing Retirement Residence / 460 Rymal Road, Hamilton, ON L9B 0B2 (the "home") |                                           |
| <b>Licence Number:</b> S0244                                                                                                 |                                           |

| Purpose of Inspection                                                                                |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| <p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>75. (1)</u></b> A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:</p> <p>4. Misuse or misappropriation of a resident's money.</p> |
| <p><b>Inspection Finding</b></p> <p>On October 30, 2014, a resident reported that two necklaces and \$200.00 went missing from her room sometime in September or October 2014. The alleged thefts were not reported to the RHRA until November 12, 2014.</p>                                                                                                                                                                                                                                                       |
| <p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                              |

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

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| Signature of Inspector<br> | Date<br>January 9, 2015 |
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