

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** December 12, 2014 | **Name of Inspector:** Georges Gauthier

**Inspection Type:** Mandatory Reporting Inspection

Licensee: St. Bernard's Residence / 685 Finch Avenue, Toronto, ON M2R 1P2 (the "Licensee")

Retirement Home: St. Bernard's Residence / 685 Finch Avenue, Toronto, ON M2R 1P2 (the "home")

**Licence Number: T0138** 

### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

- **23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
  - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;
  - (d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

#### **Inspection Finding**

The written behaviour management strategy did not include strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home. Further, the written behaviour management strategy did not have protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

#### **Outcome**

Corrective action scheduled to be completed by the Licensee by 31 January 2015.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
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