

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: October 28, 2014	Name of Inspector: Janet Evans	
Inspection Type: Mandatory Reporting Inspection		
Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Louisville, KY 40223 (the "Licensee")		
Retirement Home: Sunrise Senior Living of Mississauga / 1279 Burnhamthorpe Road, Mississauga, ON L4Y 3V7 (the "home")		
Licence Number: T0201		

Purpose of Inspection

The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>67. (2)</u> Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.

Inspection Finding

A female resident was described as having contractures of her legs, being in a fetal position, and was also fully dependent on staff for all ADL's. The Executive Director reported to the RHRA that the female resident had sustained bruising on her hand and a fractured ankle. There is inconclusive evidence for how the injuries occurred however it was determined that staff had failed to follow the Individual Service Plan by using improper lifts on several occasions. The failure of staff to provide the proper assistance to the resident jeopardized her safety.

Outcome

Corrective action taken by the Licensee.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <u>http://rhra.ca/en/register/</u>

Signature of Inspector	Date
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