

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: November 5, 2014 **Name of Inspector:** Janet Evans

Inspection Type: Mandatory Reporting Inspection

Licensee: Revera Long Term Care Inc. / 55 Standish Court, Mississauga, ON L5R 4B2 (the "Licensee")

Retirement Home: Riverbend Place / 650 Coronation Boulevard, Cambridge, ON N1R 7S6 (the "home")

Licence Number: T0206

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

- **23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
 - (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
 - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home:

Inspection Finding

On October 25, 2014 there was a physical altercation between two male residents. Staff failed to follow the Licensee's behaviour management strategy in its entirety with respect to updating the care and service plan for the residents and implementation of behaviour management tracking for the residents involved in the incident.

Outcome

Corrective action scheduled to be completed by the Licensee by November 6, 2014.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Olyans	December 17, 2014
Julian	

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