RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: October 22, 2014	**Name of Inspector:** Ed Lum
Inspection Type: Mandatory Reporting Inspection	
Licensee: Wasim Investments Limited / 4118 Main Street, Niagara Falls, ON L2G 6C3 (the "Licensee")	
Retirement Home: Chippawa Place Retirement Home / 4118 Main Street, Niagara Falls, ON L2G 6C3 (the "home")	
Licence Number: S0206	

Purpose of Inspection
The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect. Specifically, the Licensee failed to comply with the following subsection(s): **67. (2)** Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.
Inspection Finding Inspection confirmed that no assistance was provided to a resident to inspect and repair a leaking hot water tap in their bathtub when staff became aware of the issue on October 9, 2014. This issue was reported to staff and/or management on three further occasions. On October 19, 2014, the resident was found in their room which was extremely warm and damp. There was the presence of condensation and mold due to the hot water tap still leaking. The inaction by the Licensee to inspect and repair the leaking tap in a timely manner jeopardized the health and safety of the resident.
Outcome Corrective action taken by the Licensee on day of inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
	December 3, 2014