

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> October 31, 2014	<b>Name of Inspector:</b> Geraldine Defoe
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> 3501973 Canada Inc. / 111 Avenue Road, Toronto, ON M5R 3J8 (the "Licensee")	
<b>Retirement Home:</b> Hazelton Place Retirement Residence / 111 Avenue Road, Toronto, ON M5R 3J8 (the "home")	
<b>Licence Number:</b> T0166	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>11. (1)</b> For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:</p> <p>3. An explanation of the procedures to be followed in the case of an evacuation.</p>
<p><b>Inspection Finding</b></p> <p>An explanation of the procedures to be followed in the case of an evacuation is not posted in the home.</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be taken by the Licensee by November 28, 2014.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (5)</b> The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(ii) situations involving a missing resident,</p>


<p>(iii) medical emergencies, (iv) violent outbursts; (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</p>
<p><b>Inspection Finding</b> Arrangements with partner facilities that will be involved in responding to an emergency are not current. Further, there is no annual testing of the emergency plan for missing resident, medical emergencies and violent outbursts and no written record of the testing of the emergency plan.</p>
<p><b>Outcome</b> Corrective action taken by the Licensee.</p>
<p><b>3. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>25. (2)</b> The licensee shall ensure that the development of the emergency plan includes, (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.</p>
<p><b>Inspection Finding</b> The Licensee does not have an emergency plan that meets the requirements as per the Regulation.</p>
<p><b>Outcome</b> Corrective action scheduled to be taken by the Licensee by December 10, 2014.</p>
<p><b>4. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>14. (1)</b> For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.</p>
<p><b>Inspection Finding</b> No staff has received training on the complaints procedure.</p>
<p><b>Outcome</b> Corrective action taken by the Licensee.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date December 1, 2014
-------------------------------------------------------------------------------------------------------------	--------------------------