

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> November 4, 2014	<b>Name of Inspector:</b> Ed Lum
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> 1869423 Ontario Limited / 211 York Road, Dundas, ON L9H 1M9 (the "Licensee")	
<b>Retirement Home:</b> Yorkville Retirement Residence / 211 York Road, Dundas, ON L9H 1M9 (the "home")	
<b>Licence Number:</b> S0194	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>20. (4)</b> The licensee shall ensure that whenever food is prepared in the retirement home, at least one person involved in preparing the food holds a current certificate in food handling from the local public health unit or has recently successfully completed a food handling training program equivalent to that offered by public health units.</p>
<p><b>Inspection Finding</b></p> <p>On day of inspection, no valid Food Handler's Certificate could be provided for one staff member who prepares food in the retirement home.</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be completed by the Licensee by January 31, 2015.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>40.</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <p>(a) if the licensee is the sole provider of the resident's meals, the resident is offered at least three meals per day at reasonable and regular meal hours, a beverage between the morning and midday meals, a snack and a beverage between the midday and evening meals and a snack and a beverage after the evening meal;</p>

- (b) menus provide adequate nutrients, fibre and energy for the resident, include fresh seasonal foods and are consistent with standards of good nutrition in Canada;
- (d) the menu cycle changes at least every 21 days;
- (e) the menu includes alternative entrée choices at each meal;
- (g) the resident is informed of his or her daily and weekly menu options;

**Inspection Finding**

Inspection confirmed that there is no snack and beverage offered to residents, there is limited fresh seasonal foods, the menu cycle does not change at least every 21 days, the menu does not include alternative entrée choices at each meal and the residents are not informed of the daily and weekly menu options.

**Outcome**

Corrective action taken by the Licensee.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date December 1, 2014
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