

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2014-N0182-90-01
Date of Order: November 27, 2014
Licensee: William Russell (the "Licensee")
Retirement Home: Southwind Retirement Home (the "Home")
Licence Number: N0182
Order Information: The Registrar issued a compliance order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation"), specifically relating to safety plans, behaviour management strategy, zero tolerance of abuse policy, administration of drugs and other substances and staff training. The Registrar ordered the Licensee to take certain steps and provide evidence acceptable to the Registrar that the standards relating to these areas of the Act and Regulation have been complied with. The Licensee must satisfy the requirements of the compliance order by the dates set forth by the Registrar