

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: October 22, 2014	Name of Inspector: Heather Buchanan
Inspection Type: Routine Inspection	
Licensee: Crown Ridge Health Care Services Inc. / 106 Crown Street, Trenton, ON K8V 6R3 (the "Licensee")	
Retirement Home: The Crown Ridge Retirement Residence / 106 Crown Street, Trenton, ON K8V 6R3 (the "home")	
Licence Number: N0106	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>25. (3)</u> The licensee shall ensure that the emergency plan provides for the following:</p> <ul style="list-style-type: none"> 1. Dealing with, ii. community disasters,
<p>Inspection Finding</p> <p>The home's emergency plan does not provide for dealing with community disasters.</p>
<p>Outcome</p> <p>Corrective action scheduled to be taken by the Licensee by November 30, 2014.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>43. (2)</u> The initial assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:</p> <ul style="list-style-type: none"> 2. Presence of infectious diseases.

7. Risk of harm to self and to others.

44. (1) Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident’s care needs and preferences is conducted.

44. (2) The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:

7. The matters listed in subsection 43 (2).

Inspection Finding

The Initial Assessment of residents does not provide for presence of infectious diseases or risk of harm to self and others. The Full Assessment does not contain all information from the Initial Assessment. The Full Assessment of residents must be completed no later than 14 days after a resident commences residency in the home.

Outcome

Corrective action scheduled to be taken by the Licensee by November 3, 2014.

3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

(d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

Inspection Finding

The Licensee's behaviour management strategy does not contain all of the required elements. There are no strategies for monitoring residents or protocols to inform staff of resident behaviours that pose a risk.

Outcome


Corrective action taken by the Licensee.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date November 18, 2014
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