

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: October 2, 2014 **Name of Inspector:** Geraldine Defoe

Inspection Type: Routine Inspection

Licensee: Wawel Villa Incorporated / 880 Clarkson Road, Mississauga, ON L5J 4N4 (the "Licensee")

Retirement Home: Wawel Villa Seniors Residence / 880 Clarkson Road, Mississauga, ON L5J 4N4 (the

"home")

Licence Number: T0118

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.

Specifically, the Licensee failed to comply with the following subsection(s):

- **11. (1)** For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:
 - 3. An explanation of the procedures to be followed in the case of an evacuation.

Inspection Finding

The Licensee does not have an explanation of the procedures to be followed in case of an evacuation as per the Regulation.

Outcome

Corrective action taken by the Licensee.

2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

- 24. (5) The licensee shall,
 - (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,

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(ii) situations involving a missing resident,

Inspection Finding

There is no annual testing of the emergency plan for missing resident.

Outcome

Corrective action taken by the Licensee.

3. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

25. (2) The licensee shall ensure that the development of the emergency plan includes, (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

Inspection Finding

The Licensee does not have an emergency plan that meets the requirements as per the Regulation. No evidence was provided that the emergency plan had been evaluated and updated at least annually.

Outcome

Corrective action taken by the Licensee.

4. The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.

Specifically, the Licensee failed to comply with the following subsection(s):

- **43. (2)** The initial assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:
 - 2. Presence of infectious diseases.
 - 3. Risk of falling.
 - 4. Known allergies.
 - 5. Dietary needs including known food restrictions.
 - 7. Risk of harm to self and to others.
- 44. (2) The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:
 - 7. The matters listed in subsection 43 (2).

Inspection Finding

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The Licensee's current Resident Assessment and Care Screening does not consider Presence of infectious diseases, risk of falling, allergies, dietary needs/restrictions, and risk of harm to self and others. Further, the Licensee's Full Assessment and Care Plan does not consider Presence of infectious diseases, Risk of harm to self and others and risk of wandering.

Outcome

Corrective action taken by the Licensee.

5. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>14. (1)</u> For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.

Inspection Finding

No staff has received training on the complaints procedure.

Outcome

Corrective action scheduled to be completed by the Licensee by November 30, 2014.

6. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>29.</u> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
 - (c) neither the licensee nor a staff member administers a drug to a resident in the home unless the licensee or the staff member has received training in the procedures applicable to the administration of the drug;
 - (e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,
 - (iii) recognizing an adverse drug reaction and taking appropriate action;

Inspection Finding

There is no evidence that staff administering a drug has received training in the administration of a drug. Further, staff has not received the required training.

Outcome

Corrective action scheduled to be completed by the Licensee by November 30, 2014.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Adhe	October 24, 2014

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