

## FINAL INSPECTION REPORT

### Under the *Retirement Homes Act, 2010*

Inspection Information	
<b>Date of Inspection:</b> July 2, 2014	<b>Name of Inspector:</b> Corina Gadde
<b>Inspection Type:</b> Complaint Inspection	
<b>Licensee:</b> Alavida Lifestyles / 18 Antares Drive, Ottawa, ON K2E 1A9 (the "Licensee")	
<b>Retirement Home:</b> Les Promenades / 110 Rossignol Crescent, Ottawa, ON K4A 0N2 (the "home")	
<b>Licence Number:</b> N0143	

Purpose of Inspection
The RHRA received a complaint under section 83(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>27. (9)</b> The licensee shall ensure that each staff member who works in the retirement home receives training on how to reduce the incidence of infectious disease transmission, including,</p> <ul style="list-style-type: none"> <li>(a) the need for and method of maintaining proper hand hygiene and method of preventing cross contamination, including proper handling of soiled linens, the protection of uniforms, and the separation of clean and dirty items;</li> <li>(b) the need for and process of reporting, providing surveillance of and documenting incidents of infectious illness.</li> </ul>
<p><b>Inspection Finding</b></p> <p>The Licensee did not demonstrate that all staff received Infection Control training in 2013, prior to outbreaks occurring in 2014.</p>
<p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date September 15, 2014
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