

## **REGISTRAR ORDER** Under the Retirement Homes Act, 2010

Order Number: 2014-N0273-93-01

Date of Order: September 12, 2014

Licensee: Symphony Senior Living Ottawa LP (the "Licensee")

Retirement Home: Moments Manor, Orleans (the "Home")

**Licence Number:** N0273

Order Information: Under section 93 of the Retirement Homes Act, 2010 (the "Act"), the Registrar of the Retirement Homes Regulatory Authority (the "Registrar") may order a person to pay an administrative penalty if the Registrar believes on reasonable grounds that the person has contravened the Act.

The Registrar believes on reasonable grounds that Symphony Senior Living Ottawa LP failed to comply with section 67(2) of the Act (Protection Against Neglect). Therefore, the Registrar orders Symphony Senior

Living Ottawa LP to pay an administrative monetary penalty.