

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 21, 2014	Name of Inspector: Debbie Rydall
Inspection Type: Routine Inspection	
Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Unit 300, Louisville, KY (the "Licensee")	
Retirement Home: Sunrise Senior Living of Unionville / 38 Swansea Road, Markham, ON L3R 5K2 (the "home")	
Licence Number: T0202	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 24. (1) The emergency plan required under paragraph 1 of subsection 60 (4) of the Act shall meet the requirements set out in this section. O. Reg. 166/11, s. 24 (1).</p> <p>(4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency. O. Reg. 166/11, s. 24 (4).</p> <p>(5) The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(i) the loss of essential services,</p> <p>(ii) situations involving a missing resident,</p> <p>(iii) medical emergencies, and</p> <p>(iv) violent outbursts;</p> <p>(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</p> <p>s. 25. (1) The emergency plan for a retirement home that has more than 10 residents shall, in addition to the requirements in section 24, meet the requirements set out in this section.</p> <p>(2) The licensee shall ensure that the development of the emergency plan includes,</p> <p>(a) consultation with the relevant community agencies, partner facilities and resources that will</p>

be involved in responding to an emergency;
(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

(5) The licensee shall ensure that the emergency plan for the retirement home is evaluated and updated at least annually and that the updating includes contact information for the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.

Inspection Finding

There was no evidence to support that the home had completed the required annual testing of their emergency plan or that they had consulted with the relevant community agencies and resources that would be involved in responding to an emergency. The maintenance coordinator stated that the emergency plan is updated and reviewed on an annual basis; however there was no evidence to support this. The fire plan stated that fire drills are to be held three times per month; however drills are completed only once per month. The maintenance coordinator stated that it was a corporate directive that the drills were only required to be completed monthly. The fire drill reports used by the home are not aligned with the drill report templates in the fire plan. The fire plan has not been updated with these changes and there was no evidence that the fire department had been informed.

Outcome

Corrective action taken by the Licensee.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date July 29, 2014
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