

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 27, 2014	Name of Inspector: Debbie Rydall
Inspection Type: Mandatory Reporting Inspection	
Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Unit 300, Louisville, KY 40223 (the "Licensee")	
Retirement Home: Sunrise Senior Living of Aurora / 3 Golf Links Drive, Aurora, ON L4G 7Y4 (the "Home")	
Licence Number: T0199	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance of abuse and neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p style="padding-left: 40px;">s. 67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>An incident of alleged resident to resident abuse occurred on May 17, 2014. The home responded appropriately to the incident, ensuring that the one of the residents was assessed at the hospital, notifying NOK, providing 1:1 care/supervision to the other resident from the time of the incident until she was assessed by her physician and reporting the incident to the RHRA; however the home didn't notify the police department of the alleged physical abuse as is required by both their "Incident, Abuse and Neglect Reporting and Abuse and Neglect Prevention and Investigation" policy and the legislation.</p>
<p>Outcome</p> <p>Corrective action taken by the Licensee.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date July 29, 2014
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