

## FINAL INSPECTION REPORT

### Under the *Retirement Homes Act, 2010*

| Inspection Information                                                                                                   |                                         |
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| <b>Date of Inspection:</b> June 4, 2014                                                                                  | <b>Name of Inspector:</b> Debbie Rydall |
| <b>Inspection Type:</b> Routine Inspection                                                                               |                                         |
| <b>Licensee:</b> Oakridge Gardens Retirement Partnership / 70 Bernard Avenue, Richmond Hill, ON L4C 0W7 (the "Licensee") |                                         |
| <b>Retirement Home:</b> Richmond Hill Retirement Residence / 70 Bernard Avenue, Richmond Hill, ON L4C 0W7 (the "home")   |                                         |
| <b>Licence Number:</b> T0063                                                                                             |                                         |

| Purpose of Inspection                                                                                            |
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| The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA"). |

| NON-COMPLIANCE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b><u>s. 24. (5)</u></b> The licensee shall,</p> <ul style="list-style-type: none"> <li>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> <li>(i) the loss of essential services,</li> <li>(ii) situations involving a missing resident,</li> <li>(iii) medical emergencies, and</li> <li>(iv) violent outbursts;</li> </ul> </li> <li>(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</li> </ul> |
| <p><b>Inspection Finding</b></p> <p>There was no evidence to support that the home had completed the required testing of the emergency plan and the General Manager confirmed that the annual testing had not been completed.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <p><b>Outcome</b></p> <p>Corrective action taken by the Licensee.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

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| Signature of Inspector<br> | Date<br>July 29, 2014 |
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