

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 27, 2014	Name of Inspector: Michael Hickey
Inspection Type: Mandatory Reporting Inspection	
Licensee: St. Andrew's Residence / 99 Park Street, Chatham, ON N7M 3R5 (the "Licensee")	
Retirement Home: St. Andrew's Residence / 99 Park Street, Chatham, ON N7M 3R5 (the "home")	
Licence Number: S0196	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p>s. 67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p> <p>s. 23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <ul style="list-style-type: none"> (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home; (b) strategies for interventions to prevent (b) and address resident behaviours that pose a risk to the resident or others in the home.
<p>Inspection Finding</p> <p>A report was filed by the Licensee to report an incident of sexual abuse of a resident by another resident of the retirement home. The nature of the abuse was non-consensual touching, behaviours and remarks of a sexual nature.</p> <p>An inspection of the home revealed the policy for zero tolerance of abuse and neglect had not been followed by the home.</p> <p>Specifically;</p> <ul style="list-style-type: none"> 1. The victim of the abuse was not assessed in accordance with the Licensee's policy 2. The police were not notified immediately in accordance with the Licensee's policy

3. The aggressor resident was not assessed in accordance with the Licensee's policy. Additionally, the Licensee did not demonstrate the implementation and of the home's Behaviour Management Policy with respect to updating the aggressor resident's plan of care with strategies to address and manage the behaviour.

Outcome

Corrective action scheduled to be completed by the Licensee by July 30, 2014.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date July 16, 2014
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