

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> April 30, 2014	<b>Name of Inspector:</b> Rachelle Harber
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Weston Gardens Retirement Inc. / 303 Queens Drive, Toronto, ON M6L 3C1 (the "Licensee")	
<b>Retirement Home:</b> Weston Gardens Retirement Residence / 303 Queens Drive, Toronto, ON M6L 3C1 (the "home")	
<b>Licence Number:</b> T0288	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with RHA, S.O. 2010, c. 11, s. 60 and O. Reg. 166/11, s. 24; Emergency plan, general</b></p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p><b>s. 24. (5)</b> The licensee shall,</p> <ul style="list-style-type: none"> <li>(a) On an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,               <ul style="list-style-type: none"> <li>(ii) situations involving a missing resident,</li> <li>(iv) violent outbursts;</li> </ul> </li> <li>(b) at least once every two years, conduct a planned evacuation of the retirement home.</li> </ul>
<p><b>Inspection Finding</b></p> <p>The home has not tested the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency related to situations involving missing resident and violent outbursts.</p> <p>The home's evacuation plan reads that every three years the home shall plan an evacuation.</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be completed by the Licensee by August 8, 2014.</p>

**2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents**

Specifically, the Licensee failed to comply with the following subsection:

**s. 25. (3)** The licensee shall ensure that the emergency plan provides for the following:

1. Dealing with,
  - (iii) violent outbursts,
  - (v) medical emergencies,

**Inspection Finding**

The home's emergency plan did not provide for dealing with violent outbursts and medical emergencies.

**Outcome**

Corrective action taken by the Licensee.

**3. The Licensee failed to comply with RHA, S.O. 2010, c. 11, s. 60 and O. Reg. 166/11 s. 27; Infection prevention and control program**

Specifically, the Licensee failed to comply with the following subsection:

**s. 60. (4)** Every licensee of a retirement home shall ensure that the following are in place for the home:

2. An infection prevention and control program that meets the prescribed requirements.

**s. 27. (4)** The licensee of a retirement home shall ensure that a written surveillance protocol is established in consultation with the local medical officer of health or designate in order to identify, document and monitor residents who report symptoms of respiratory or gastrointestinal issues.

**Inspection Finding**

The home did not establish a written surveillance protocol.

**Outcome**

Corrective action taken by the Licensee.

**4. The Licensee failed to comply with O. Reg. 166/11, s. 59; Procedure for complaints to licensee**

Specifically, the Licensee failed to comply with the following subsections:

**s. 59. (1)** Every licensee of a retirement home shall ensure that every written or verbal complaint made to the licensee or a staff member concerning the care of a resident or operation of the home is dealt with as follows:

1. The complaint shall be investigated. If the complaint alleges harm or risk of harm to one or more

residents, the investigation shall be commenced immediately.

**Inspection Finding**

The homes written complaints procedure failed to include that if the complaint alleges harm or risk of harm, the investigation shall be commenced immediately.

**Outcome**


Corrective action taken by the Licensee.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date July 11, 2014
---	-----------------------