

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** April 16, 2014 | **Name of Inspector:** Debbie Rydall

**Inspection Type:** Mandatory Reporting Inspection

Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Unit 300, Louisville KY (the "Licensee")

Retirement Home: Sunrise Senior Living of Unionville / 38 Swansea Road, Markham, ON L3R 5K2 (the

"home")

**Licence Number:** T0202

## **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection:

- <u>s. 23. (1)</u> Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
  - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home.

### **Inspection Finding**

Prior to the elopement incident on April 6, 2014, the Licensee had identified a resident on the Assisted Living floor as having exit seeking behaviour and had provided a Wander Guard for him to wear.

The home has a "Managing Challenging Behaviour" policy in place that identifies exit seeking as a behaviour and there is a policy and procedure in place relating to an "Egress Alert Device", specifically the Wander Guard; however there was no documentation in place to support that staff were monitoring the resident's behaviour, specifically there was no behaviour tracking tool in place and no evidence that staff were checking and documenting as per their policy that the Wander Guard was functional and operating properly. There was no way to confirm whether or not the Wander Guard was operational at the time of the elopement.

#### Outcome

Corrective action taken.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>.

Signature of Inspector	Date
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