RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 16, 2014	**Name of Inspector:** Susan Lines
Inspection Type: Routine Inspection	
Licensee: Porter's Island Facility Inc. / 22 St. Clair Avenue E., Unit 1200, Toronto, ON M4T 2S3 (the "Licensee")	
Retirement Home: The Rockcliffe Retirement Residence / 100 Island Lodge Road, Ottawa, ON K1N 0A2 (the "home")	
Licence Number: N0107	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 60; Standards. Specifically, the Licensee failed to comply with the following subsection: **s. 60. (4)** Every licensee of a retirement home shall ensure that the following are in place for the home: 1. An emergency plan that responds to emergencies in the home or in the community in which the home is located and that meets the prescribed requirements.
Inspection Finding The home's emergency plan did not meet the prescribed requirements.
Outcome Corrective action taken.
2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general. Specifically, the Licensee failed to comply with the following subsections: **s. 24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency. (5) The licensee shall, (b) at least once every two years, conduct a planned evacuation of the retirement home.

Inspection Finding

The Licensee did not have current arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

There was no evidence that the home had conducted a planned evacuation of the home once every two years.

Outcome

Corrective action taken.

3. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsections:

s. 25. (2) The licensee shall ensure that the development of the emergency plan includes,

(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

(3) The licensee shall ensure that the emergency plan provides for the following:

3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.

Inspection Finding

The home's plan did not include identification of hazards and risks that may give rise to an emergency affecting the home. There was no evidence that the resources, supplies and equipment were tested regularly.

Outcome

Corrective action taken.

4. The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs.

Specifically, the Licensee failed to comply with the following subsection:

s. 43. (2) The initial assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:

2. Presence of infectious diseases.
7. Risk of harm to self and to others.

Inspection Finding

The home's initial assessment did not include the presence of infectious diseases and the risk of harm to self and to others consistently.

Outcome
Corrective action taken.

5. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.

Specifically, the Licensee failed to comply with the following subsection:

s. 44. (1) Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.

(2) The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:

4. Behavioural issues.

7. The matters listed in subsection 43 (2).

Inspection Finding
The Licensee did not ensure that a full assessment of resident's care needs and preferences was conducted for the residents no later than 14 days after a resident commenced residency. The home's assessment tools did not include consistently behavioural issues and the risk of harm to self and others.

Outcome
Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/.

Signature of Inspector	Date
	June 6, 2014