

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: March 21, 2014 **Name of Inspector:** Heather Buchanan

Inspection Type: Routine Inspection

Licensee: 995496 Ontario Inc. / 114 Whites Road, Trenton, ON K8V 5P5 (the "Licensee")

Retirement Home: The Carrington Retirement / 114 Whites Road, Trenton, ON K8V 5P5 (the "home")

Licence Number: N0153

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsections:

- <u>s. 23. (1)</u> Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
 - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home; and
 - (d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

Inspection Finding

The Behaviour Management Strategy provided to the Inspector did not contain all of the required elements of the legislation, as laid out above.

Outcome

Corrective action required.

Warning Letter issued.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/.

Signature of Inspector	Date
A-50	June 5, 2014

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