

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** March 19 and 20, 2014 **Name of Inspector:** Rachelle Harber

**Inspection Type:** Mandatory Reporting Inspection

Licensee: 1122121 Ontario Inc. / 1532 Pelham Street N., Fonthill, ON LOS 1E3 (the "Licensee")

Retirement Home: Shorthills Villa Retirement Community / 1532 Pelham Street N., Fonthill, ON LOS 1E3

(the "home")

**Licence Number:** S0011

### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection:

<u>s. 29.</u> If one of the care services that the licensee or the staff of a retirement home provides to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
(b) no drug is administered by the licensee or the staff to the resident in the home except in accordance with the directions for use specified by the person who prescribed the drug for the resident.

## **Inspection Finding:**

The inspection confirmed that three residents were prescribed Vitamin B12 injections to be given once a month. The home's DOC said that she did give the B12 injections, but failed to document that she gave them. She noted the due dates for the injections on her outlook calendar to include November 29, 2013, December 27, 2013 and January 24, 2014. Each month the B12 is scheduled two to three days later than the previous month even though the medication is ordered to be given once a month.

One of the residents said that his last dose of B12 was given late. He also said that he has to ask the nurse to give him his injection. The injection was last documented as given on March 7, 2014. Prior to that, the last injection that was documented as given was on November 22, 2013.

Another resident said that she used to get Vitamin B12 injections but does not remember the last time that she had one.

#### Outcome

Corrective action taken.

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# 2. The Licensee failed to comply with O. Reg. 166/11, s. 32; Records.

Specifically, the Licensee failed to comply with the following subsection:

- **<u>s. 32.</u>** If the licensee or a member of the staff of a retirement home administers a drug or other substance to a resident, the licensee shall ensure that,
  - (a) the person who administered the drug or other substance prepares a written record noting the name and amount of the drug or other substance, the route of its administration and the time and date on which it was administered.

# **Inspection Finding**

The home's DOC confirmed that she gave vitamin B12 injections to five residents but she failed to document that she gave the injections to four of them in November 2013, and all five in December 2013 and January 2014.

#### Outcome

Corrective action taken.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>.

Signature of Inspector	Date
Hacker Harber	May 29, 2014

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