

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 10, 2014	Name of Inspector: Ed Lum
Inspection Type: Mandatory Reporting Inspection	
Licensee: Amber Lea Place Ltd. / 384 St. Paul Avenue, Brantford, ON N3R 4N4 (the "Licensee")	
Retirement Home: Amber Lea Place Retirement Residence / 384 St. Paul Avenue, Brantford, ON N3R 4N4 (the "home")	
Licence Number: S0083	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Plan of care.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provide to them:</p> <ol style="list-style-type: none"> 1. The resident or the resident's substitute decision-maker.
<p>Inspection Finding</p> <p>The Plan of Care for a resident was completed on June 24, 2013 and a revision made on March 11, 2014. Neither the Plan of Care nor the revision had been approved by the resident or the resident's substitute decision-maker.</p>
<p>Outcome</p> <p>Corrective action taken.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <ol style="list-style-type: none"> (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home; (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the

resident or others in the home;
(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home; and
(d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

Inspection Finding

The home's written behaviour management strategy addresses aggressive behaviour only, not resident behaviours and does not contain the requirements as per the regulation.

Outcome


Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date May 27, 2014
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