

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information   |  |
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| <b>Date of Inspection:</b> March 12, 2014  | <b>Name of Inspector:</b> Michael Hickey |
| <b>Inspection Type:</b> Routine Inspection   |  |
| <b>Licensee:</b> Dementia Care Inc. / 35 Capulet Walk, London, ON N6H 5W4 (the "Licensee")         |  |
| <b>Retirement Home:</b> Highview Residences / 35, 41 Capulet Walk, London, ON N6H 5W4 (the "home") |  |
| <b>Licence Number:</b> S0029   |  |

| Purpose of Inspection  |
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| The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA"). |

| NON-COMPLIANCE   |
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| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of a drugs or other substances.</b></p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p><b>s. 30.</b> If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,</p> <p>(a) the drugs or other substances are stored in an area or a medication cart that,</p> <p>(i) is used exclusively for drugs or other substances and for supplies related to drugs or other substances,</p> <p>(ii) is locked and secure.</p> |
| <p><b>Inspection Finding</b></p> <p>Routine inspection revealed that two vials of flu vaccine and one vile of injectable B12 were stored in the kitchen refrigerator that also stored food items for the residents. The refrigerator was neither locked nor secure.</p>  |
| <p><b>Outcome</b></p> <p>Corrective action taken.</p>  |

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

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| Signature of Inspector<br> | Date<br>April 29, 2014 |
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